

Dear guests,

For voluntary requested gambling suspension, it is possible to request the lifting of the suspension the earliest after 3 months. The same conditions for lifting the gambling suspension apply for both types of suspension (voluntary and ordered). The lifting is not possible in the event of complete unemployment.

Please send the following documents and information to the Social Concept Department by e-mail or by post.

[compliance@grandcasinobaden.ch](mailto:compliance@grandcasinobaden.ch)

Grand Casino Baden  
z. Hd. v. Compliance jackpots.ch  
Haselstrasse 2  
5400 Baden

**Please note that your application will only be processed if we are in possession of all the required documents.**

- Form for lifting the gambling suspension (see pages 2 and 3)**
- Current extract from the debt collection register covering the last 5 years (no current execution or loss certificate)**
- Account statements for the last 3 months (with incoming and outgoing transactions, intermediate and final balances, no negative balance)**
- Proof of income**
  - **Employees: Salary slips for the last 3 months**
  - **Self-employed: last commercial balance sheet and commercial account statements for the last three months**
  - **Retired: Pension certificate (OASI, pension fund)**
- For employees: Salary slips for the last 3 months**
- In case of self-employed activity: last commercial balance sheet and commercial account statements for the last three months**
  
- If available: Other accounts or assets**
- If married: written consent of spouse (including telephone number)**
- If dependent children: written permission from the other parent (including telephone number \_\_\_\_\_), also for unmarried couples**
- Living with his/her parents : written authorisation from one of the parents**

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Your documents will be checked internally and then temporarily made available for consultation at the competent addiction counselling centre. As soon as we have received feedback from the addiction counselling service, we will be happy to contact you to inform you of the next steps. If you have any further questions, please do not hesitate to contact us.

Kind regards,  
Team Compliance jackpots.ch, Grand Casino Baden AG

### Questionnaire for the lifting of the ban :

Name: \_\_\_\_\_ First name: \_\_\_\_\_ Date of birth: \_\_\_\_\_

Street/ nr. : \_\_\_\_\_ Postal code : \_\_\_\_\_

City : \_\_\_\_\_ Canton : \_\_\_\_\_

Phone : \_\_\_\_\_ E-mail: \_\_\_\_\_

Gambling suspension at Grand Casino Baden  Or gambling suspension online at jackpots.ch

Civil status: single  married  seperated  divorced  widowed  concubinate

#### Living situation :

Married couple / registered partnership   
Partnership with separate household budget (sharing of rental costs)   
Other living situations (single, shared flat, etc.)   
Living with parents - no income, low income   
Retired

#### Children:

Dependent children up to 10 years: \_\_\_\_\_

Dependent children over 10 years: \_\_\_\_\_

#### Job-related situation :

Employed  Self-employed  Unemployment

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Profession/industry: \_\_\_\_\_

Company: \_\_\_\_\_

- Double earner                       Student                       Part-time job :  
 Housewife/Househusband  AHV recipient                       IV recipient                       Supplementary benefits  
 Social assistance                       Other :

**Finances:**

Net monthly salary: \_\_\_\_\_

13th salary / Bonus / Net annual gratification: \_\_\_\_\_

Net monthly salary spouse: \_\_\_\_\_

Other monthly income: Yes:  \_\_\_\_\_ No:

If yes, please describe type of income: \_\_\_\_\_

Assets: CHF : Yes:  \_\_\_\_\_ No:

**Living expenses:**

Rent including additional costs per month: \_\_\_\_\_

Mortgage including additional costs per month: \_\_\_\_\_

**Fixed obligations :**

Monthly alimony: \_\_\_\_\_

Leasing costs per month: \_\_\_\_\_

Loan repayments per month: \_\_\_\_\_

**Previous history and future gambling behaviour:**

What was the reason for the ban?

\_\_\_\_\_

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What is the reason for the lifting?

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What has changed since the ban?

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How often and how long per visit would you like to play per month?

Online casinos

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Land-based casinos

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What loss limit do you set yourself per month?

Online casinos

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Land-based casinos

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I confirm that I have applied in writing to Grand Casino Baden AG for the lifting of my gambling suspension and that I agree to the procedure for lifting my gambling suspension.

My data will be stored by Grand Casino Baden AG in accordance with the legal requirements and in compliance with data protection regulations.

I confirm that

- my declarations are truthful and complete.

and

- the written documents I have submitted are complete and correct.

Place and date: \_\_\_\_\_ Signature: \_\_\_\_\_